

INDS Data Manager

Release Notes

Version 3.4.5 for Windows



INDS Data Manager Release Notes

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This document supports version 3.4.5.4 of INDS Data Manager (IDM) for Windows.

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Introduction

INDS Data Manager (IDM) is an avionics data delivery solution designed for use in all markets. This document describes new features and known limitations for IDM Windows 3.4.5.

Technical support

You can find the contact information from within the app by clicking **Help > Contact INDS**.

You can reach INDS Account Services and Technical Support:

Account Services

Within the U.S.: 1-888-309-7555, option 1

International: 1-303-328-6948, option 1 or 0044 (0) 1293 842409, then Option 1

Online: www.epicinds.com

Technical Assistance

Within the U.S.: 1-888-309-7555, option 2, then option 1

International.: 1-303-328-6948, option 2, then option 1

Email: AeroTechSupport@epicinds.com

About the initial download

IDM 3.4.5 for Windows is available for download at the following link:

www.jeppesen.com/idm/download

Operating System Requirements

IDM 3.4.5 is compatible with Windows 10. The minimum operating system requirement for IDM 3.4.5 is Windows 7.

About app updates

IDM is available as an in-app update. IDM displays a notice to update to most current version. INDS recommends that you update to the most current version of IDM.

What's New

IDM 3.4.5 is a patch release intended to fix a defect, which affects the delivery of INDS charts. IDM users with charts services are required to update to IDM 3.4.5 to ensure uninterrupted delivery of charts.

Known limitations

This section describes any known limitations associated with this production release of IDM.

When Flight Info link is clicked, a browser window opens with an error message.

Issue: An error regarding the customer number occurs when the IDM application automatically connects to the INDS website on behalf of the customer.

Mitigation: Log on to the INDS website to view the applicable document.