

# Jeppesen Distribution Manager

## Release Notes

---

Version 3.14 for Mac



**Jeppesen Distribution Manager Release Notes**  
**Release Version 3.14.0 for Mac**

**Jeppesen**

**© 2022 Jeppesen. All Rights Reserved**

**Any diagrams or maps that appear in this publication are for illustration purposes only. Don't use them for navigation or flight planning.**

**Document Revision: 1.0**  
**Document Date: November 2022**

# Contents

- Contents..... iii
- Introduction..... 4
  - Technical support..... 4
  - About the initial download..... 4
  - Compatibility statement..... 4
  - Hardware requirements..... 4
  - About app updates..... 4
- What’s new in JDM Mac..... 5
- Known limitations ..... 6

---

# Introduction

Jeppesen Distribution Manager (JDM) is solution that delivers avionics data to various devices such as electronic flight bags. This document describes new features and known limitations for JDM 3.14 Mac.

## Technical support

You can find the contact information from within the app by clicking **Help** on the JDM toolbar. Go to **Contact Jeppesen**.

In addition, you can reach Jeppesen technical support 24 hours a day, 7 days a week:

North America toll-free: 800-732-2800

United States direct: 303-328-4587

International: 49-6102-508270

Online: [JDM Customer Support Portal](#)

## About the initial download

JDM 3.14 for Mac is available for download [here](#). Run the executable and follow the installation instructions.

## Compatibility statement

JDM 3.14 is compatible with MacOS Ventura (v13), Monterey (v12), and Big Sur (v11). The minimum requirement for JDM 3.14 is Big Sur (v11).

## Hardware requirements

Certain Garmin services require a Skybound device. The Skybound G2, a blue single-slot device, is supported on the Mac platform for this release. The Skybound G1 device and associated services aren't supported on the Mac.

## About app updates

JDM is available as an in-app update. JDM displays a notice to update to the latest version. Jeppesen recommends that you update to the most current version of JDM.

# What's new in JDM Mac

JDM Mac 3.14 is a minor release with general improvements and fixes.

## **Support for macOS 13 Ventura**

- JDM has been upgraded to support macOS 13 Ventura.

## **Rockwell Collins**

- When a Rockwell Collins chart service contains more than 200 charts, JDM displays a dialog with a link labeled "More info." Rockwell Collins changed the URL address for this link, resulting in an error in JDM. This link has been updated, and the linked content can be accessed without error.

## **Avidyne tail DRM**

- An infrequent issue was encountered when using Avidyne tail DRM where Avidyne services wouldn't display and be available for transfer. This issue has been corrected in JDM, so that all services now load properly when using Avidyne tail DRM.

## **Menus items moved to tool bar**

- In JDM, menu items have been moved to the tool bar area. Menu items include About JDM, View Quick Start Guide, and the License Agreement.

## **Minor security enhancements**

- This release of JDM includes minor security enhancements.

---

# Known limitations

This section describes known limitations in JDM 3.14 for Mac. If you encounter a problem, contact our technical support team.

## Multiple error messages after waking from sleep mode

Returning from laptop sleep mode with JDM running can result in a series of repeated 404 error messages stating the following error:

```
"Error: loadAircraftFilter() failed:"
```

### Mitigation

The problem gradually corrects itself as the device wakes from sleep mode. Click to remove each error message or, to clear all messages, exit the application and log on again.